



Meadow Grange Nursery Ltd. is committed to protecting the privacy and security of any personal information that you provide us with. When you use Meadow Grange Nursery, we are committed to preserving that trust and providing a safe and secure user experience. We will ensure that the information you submit to us is used only for the purposes set out in this Data Privacy Policy.

Much of the information we collect is used to help us identify you. This is helpful for delivering products to you, keeping in contact with you about our products and for dealing with any enquiries you may have about our services.

Under data protection regulations, you have the right to have your personal information removed at any time from Meadow Grange Nursery Ltd. We make this option clear and simple to achieve for all our customers.

This Policy will explain any areas of our website which may affect your privacy and personal details, how they are processed, collected, managed and stored, and how your rights under the new GDPR (General Data Protection Regulations) are protected.

**Privacy Rights:** In addition to the right to be informed about how we use your personal data, you have various other rights in respect of the personal data we hold about you – these are set out in more detail below. If you wish to exercise any of these rights, please contact the General Manager at Meadow Grange Nursery Ltd. Honey Hill, Blean, Whitstable, CT5 3BP.

**Access to your personal information:** You can request access to a copy of your personal data that we hold.

The General Data Protection Regulation (GDPR) (Regulation (EU) 2016/679) replaces the Data Protection Regulation (Directive 95/46/EC) from 25 May 2018. The GDPR aims to harmonise data protection legislation across EU member states, enhancing privacy rights for individuals and providing a strict framework within which organisations can legally operate.

This website may use cookies to better the overall experience of our users. In accordance with legislation and where necessary, this website ensures the user is able to accept and disable the use of cookies.

It is possible to block cookies from websites you visit by setting your internet browser to not accept them or to remove them entirely. There are websites about cookies that provide instructions on how to do this.

Please be advised that as a result of removing or not accepting cookies, some of our website features may not function, such as automatic log in to your account which is enabled by cookies remembering your password and username.

Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

In order to provide you with a smooth, efficient and personalised experience while using our website, we may collect and process personal information about you, including your name, address, contact details such as your email address and phone number, date of birth, payment card details, products you buy and information about the way you have viewed and used our website and retail services. Customer enquiries and orders placed online will be held on the company's database.

**Payment and Credit Card details:** Only the last four digits of your card number are available to our administrative staff. The first twelve digits are hidden so that our staff cannot see your full card details, the Website in any way, nor are they visible to other users on your membership account. ***Check these details are correct***

**Storage of your Personal Data:** We will not retain your personal information for any longer than is necessary for our purposes, including for the purposes of satisfying any legal, accounting or reporting.